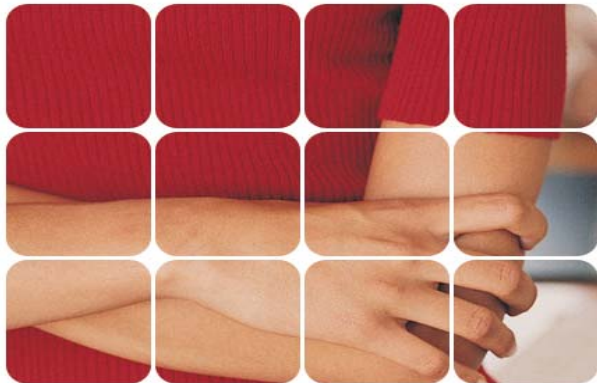
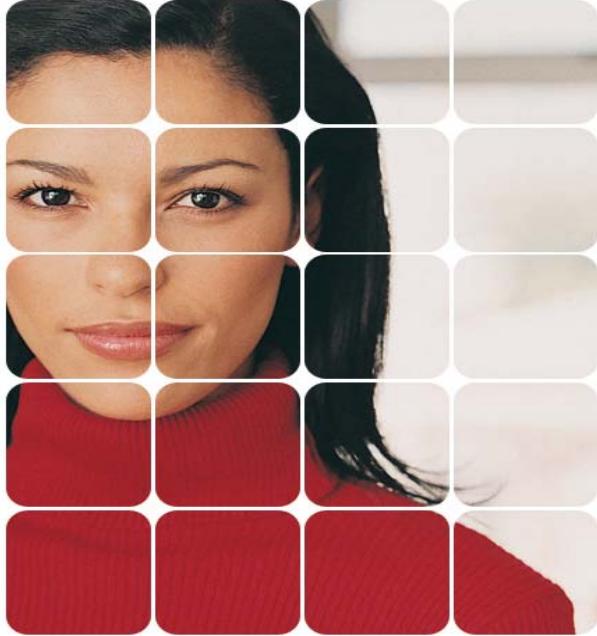


LEADERSHIP & TEAM DEVELOPMENT PROGRAMME



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Course Overview

To maximise the leadership & team performance outcomes, participants will strengthen their understanding of;

- Changes in the World of Work
- Strategies to Develop the Future Leaders to cope with their own Work & Life Demands.
- The Goals, Demands & Expectations of their team; &
- The Goals, Demands & Expectations of their Organisation.

Learning Outcomes

- An understanding of the Stages of Organisational Change.
- An awareness of the impact of the 'X' & 'Y' Generation.
- Understand the attributes of the best workplaces in Australia, to position their Department/Organisation as an employer of choice.
- An understanding of their own personality & strategies to improve their interaction with their supervisors, peers & team members.
- A Self-Assessment of their Emotional Intelligence Attributes benchmarked & validated to Australian Executive Norms.
- An understanding of the importance of Emotional Intelligence in terms of their future Leadership Performance, & a personal action plan to focus on areas identified for improvement.
- An increased awareness of leadership styles for success.
- An understanding of the value in securing & maintaining team engagement.
- An ability to apply the personal values guidelines for improved team participation & leadership.
- An awareness of the importance of aligning behaviour & outcomes with the Organisation's vision, mission & (business) values.
- An understanding of the importance of regularly assessing improvement & alignment, particularly with 360 degree assessment tools.

Content

- Pre-course assessments on Personality Profile & Emotional Intelligence.
- The Significance of Personality – DiSC Behavioural Model.
- Emotional Intelligence – Business Case for EI.
- Emotional Intelligence Theory (Daniel Goleman Model).
- Introduction to GENOS EQ Model.
- Emotional Intelligence Self Appraisal.
- Emotional Intelligence Model Expanded – Exercises – Personal Action Plans.
- Leadership Styles for Success.
- Benefits of the 360 Degree Assessments.
- Strategies to Lead & Manage team personalities.
- Working Smarter by Increasing Staff Engagement & Aligning with Organisational Goals.
- Customer Satisfaction is Critical – Perception is Reality.
- Understanding the Vision & Mission.
- Agreeing on the Business Values.
- Measuring the Strategic Alignment.
- One on One Reviews with each Participant to finalise Individual Action Plans.

Duration

- Two days for initial programme; an additional one day for compilation of individual action plans plus follow through with final individual action plans.

Cost includes

- Three Day Workshop including course materials.